

Watton Good Neighbours

# Progress Update

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### Aims of Watton Good Neighbours

- To lend a hand to anyone in the Watton area, that might need help or support
- To build on the community spirit during lockdown, and continue it moving forward
- To help signpost neighbours to other services/organisations where more appropriate

The scheme is a collaborative effort from members of the Community Car Scheme, Watton Family Hub & Watton Town Council.



#### Where are we now?

- Launched in November 2020
- Led by volunteer local co-ordinators
- Supported by Community Action Norfolk, Watton Town Council, the Community Car Scheme and Watton Family Hub
- Volunteers are currently in the process of being DBS checked if needed for their role



#### Where are we now?

- Currently have 12 volunteers who have completed approximately 91 tasks since November including;
  - 4 volunteers have been matched with 5 households to do weekly shopping throughout the most recent lockdown
  - 2 volunteers helped deliver free school meals to an isolating family
  - 4 volunteers supported the family hub to put together food packages
  - 2 are doing regular prescription runs
  - Multiple lifts to hospital and vaccination appointments
  - Household tasks, e.g. moving white goods, furniture, helping clear a garden



#### Where are we now?

- We have a Facebook page, an email account and phone number to promote the service and we have put out postcards and posters in town
- 266 people regularly follow our Facebook page and our launch post reached 2,000 people
- £460.61 remaining from the £500 grant
- Likely additional costs moving forward
  - o phone top up
  - volunteer expenses
  - additional advertising



## Moving forward

- More volunteers involved with managing and running of the scheme
- Face to face meetings with volunteers
- Training for volunteers highlighting boundaries, H&S & safeguarding
- Further advertising to promote to residents



#### Contact us

Wattongoodneighbours@outlook.com

Watton Good Neighbours page on Facebook

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Any other questions?