

# Accessibility statement for Watton Town Council

This accessibility statement applies to Watton Town Council

<https://www.wattontowncouncil.gov.uk/>

This website is run by Watton Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible is this website?

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email addresses [clerk@wattontowncouncil.gov.uk](mailto:clerk@wattontowncouncil.gov.uk)  
[deputyclerk@wattontowncouncil.gov.uk](mailto:deputyclerk@wattontowncouncil.gov.uk)  
[admin@wattontowncouncil.gov.uk](mailto:admin@wattontowncouncil.gov.uk)
- Phone Number 01953 881007

We will consider your request and get back to you in twenty-one working days.

## Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: the Watton Town Council Clerk by phone or email as detailed above.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

Watton Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

## Non-compliance with the accessibility regulations

We know that certain aspects of this website may prevent it from being fully accessible: PDFs and other documents.

## Images

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by March 2021. When we publish new content we'll try to make sure our use of images meets accessibility standards.

## PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. By March 2021, we plan to either amend or replace them with accessible HTML pages. The accessibility regulations do not require us to alter PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to amend some financial documents that are scanned images and cannot be read by a screen reader. Any new PDFs or Word documents we publish should meet accessibility standards.

## Links

On some pages the same link text is used for different link destinations. This doesn't meet WCAG 2.1 success criterion 2.4.4 Link Purpose (In Context). We plan to make resolve this issue on all pages by September 2020. When we publish new pages, we'll make sure link text meets accessibility standards.

On some pages the purpose of each link can't be determined from the link text alone. This doesn't meet WCAG 2.1 success criterion 2.4.4 Link Purpose (In Context). We plan for all link text to make sense in isolation by March 2021. When we publish new pages, we'll make sure link text meets accessibility standards.

## Contrast

On some pages there isn't sufficient contrast between the colour of the text and the background, making it hard to read the information. This doesn't meet WCAG 2.1 success criterion 1.4.3 Contrast (Minimum). We plan to improve colour contrast by March 2021.

## Navigation

On some pages the tabbing order is not logical when navigating using a keyboard. This doesn't meet WCAG 2.1 success criterion 2.4.3 Focus Order. We plan to resolve this issue by March 2021.

The focus indicator when navigating using a keyboard is visible but not sufficiently clear. This doesn't meet WCAG 2.1 success criterion 2.4.7 Focus Visible. We plan to resolve this issue by March 2021.

## Disproportionate burden

Watton Town Council does not categorise any of the accessibility issues on <https://www.wattontowncouncil.gov.uk/> as a **disproportionate burden** to fix within the meaning of the regulations, with the exception of **PDFs and other documents**.

We are carrying out **basic** checks of the website, as paying for detailed checks would be a disproportionate burden on our organisation.

We plan to fix the top **10%** most viewed documents on <https://www.wattontowncouncil.gov.uk/> by January 2020, and will try to ensure that any new document required to access an essential service is accessible.

## Content that's not within the scope of the accessibility regulations

You can find the complete list of [content exempt from meeting the accessibility regulations](#) on [legislation.gov.uk](http://legislation.gov.uk).

**Preparation of this accessibility statement**

This statement was prepared on 1 November 2020. This website was last tested on 1 November 2020. The test was carried out by Watton Town Council using the <https://wave.webaim.org/>  
We used this approach to deciding on a sample of pages to test.